

**Hello**






**How do you feel when you tell lies?**

**Did you ever lie to your parents and get away with it?**

**Have you ever spread a rumor (about someone famous or someone you know) that turned out to be false?**

**Do you know anyone who has been taken in by an April Fool's Day article or other spoof?**

- 
- Nyctophobia
  - Arachnophobia
  - Cynophobia
  - aquaphobia

# How To Put Someone On Hold

"Please hold."

"Would you mind holding for a minute while I check?"

"I'll forward you through. Please hold on."

"Please wait while I put you through."

"One moment please."



**PHONE  
CONVERSATIONS  
IN ENGLISH**

# How To Transfer Someone

"I'll put you through."

"One moment. Please stay on the line."

"Let me see if he's available and, if he is, I'll put you through."

"Thank you for holding. He's available. I'll forward you on."

"Please hold the line while I transfer you."

"OK. Let me connect you."



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